



TERMS & CONDITIONS OF HIRE

1.1. SPECIAL AGREEMENTS

The agreement is for 4 weeks hire from the date of your installation. Should the furniture and accessories be required after the 4-week period (or 6 weeks if your invoice states 2 weeks free), it will be charged and noted on your quote / tax invoice. No discount or refund is applicable to your contract in the event the property has been styled and is sold prior or during your 4-week period (or 6 weeks if your invoice states 2 weeks free) campaign.

ART HANGING

An Art Hanging fee has been included in your quoted price. Art will be hung in areas that Brook Lane Property Staging feel is in the right position and height for the overall room. Art hanging is included only for artwork supplied by Brook Lane Property Staging. This includes using drills, screws or hooks depending on the wall material. Whilst all care is taken – Brook Lane Property Staging will not patch, repaint or touch up walls that may get damaged or scuffed during art hanging. Brook Lane Property Staging are not insured to hang artwork belonging to yourself or your client. We are able to do so only on prior arrangement. Though all care will be taken, we take no responsibility for damage property or to goods not belonging to Brook Lane Property Staging. Should you require any heavy, large pieces to be hung on the wall (i.e. floor standing mirrors) it is your responsibility to arrange your own professional tradesman.

PERSONAL ITEMS

No responsibility will be taken for personal items brought to empty properties after we have installed – if you bring your own items please be onsite at the time of collection to make sure your personal effects do not get collected with Brook Lane Property Staging Hire accessories.

1.2. CLEANING / DAMAGE / STOLEN GOODS

The Hirer / Client will be charged a minimum of \$50 for each and every item that in the opinion of Brook Lane Property Staging or its rental company acting reasonably requires cleaning upon the return of the goods, including furnishings, rugs, linens, towels and any other items. Note, all linen supplied by Brook Lane Property Staging is strictly for display purposes only and at no time shall be used. The Hirer / Client is responsible for care of all goods during the rental period. In the event any item is damaged or stolen while under hire, including damage caused by pets and sun, then the costs of replacing or repairing these goods shall be the responsibility of the Hirer / Client.

1.3. DELIVERY TERMS

A two-way delivery charge is \$330 - \$660 within business hours 9am - 3pm Monday to Friday. A standard delivery time of 4 hours has been allocated. Please advise us if access is difficult and will require a longer delivery time. Anything over the standard delivery time will be charged at a rate of \$50.00 per 30 minutes. As our "Client" it is your responsibility to be on site for both the delivery and collection unless other arrangements have been made with Brook Lane Property Staging. It is also a requirement that we can only deliver to a safe working environment. Please ensure that there are no trades onsite and we can enter all areas of the property safely and easily. If our team do not feel that we can complete delivery you may be charged a re-delivery fee. ***Please note: This fee is for deliveries & pickups within our normal business hours of 8:30am – 3:00pm – any requests for deliveries or pickups outside of these hours will result in an additional charge. If your property is sold prior to the end of your hire period, please note that all furniture and accessory hire is to become available and returned to Brook Lane Property Staging at their request. For OH&S reasons, our delivery team must wear shoes while carrying goods in and out of the property.

1.4. PAYMENT TERMS

Payment for first 4 weeks hire (or 10 if 6 weeks free) is required prior to installation via EFT or bank cheque as noted on your quote and or tax invoice (50% on acceptance of quote and Balance payable 2 days before install). If any job is cancelled 72 hours prior to installation a 20% fee of the total quote / invoice amount will be charged, 48 hours a 30% fee, 24 hours a 50% fee. Cancellation notice applies from Monday – Friday. (Saturday and Sunday excluded from any notice). The minimum cancellation fee of \$590 will be applied. If at any time a job is cancelled within or outside the notice period a \$280 consultation fee will apply. Failure to meet these payment terms shall attract an overdue interest payment of 10% per annum calculated daily.

1.6. ACCEPTANCE / TERMS & CONDITIONS

Quotation is valid for 30 days. To proceed with this order please accept these terms and conditions via clicking on the link within the quote email. All terms and conditions must be accepted in full and submitted to Brook Lane Property Staging for approval a minimum of 5 days prior to delivery for installation to proceed, paperwork received after this will delay installation. If the Hirer / Client reschedules an installation within 2 business days of the pre-arranged time slot, a rescheduling fee of \$590 will be incurred.

1.8. GENERAL

The Hirer / Client agrees to allow permission free of licence fees or chargers the use of before and after photos taken of the property. It also consents to the use of professional photos taken by the agent for use by Brook Lane Property Staging Pty Ltd as promotional material and website content.

I, (Print Name)accept Terms and Conditions of this agreement with Brook Lane Property Staging

Signature:

Please email to lynne@brooklanepropertystaging.com.au